

Clareview Station/Junction

Welcome

to your new home at Clareview Station/Junction

You will find some important information and forms in this package as it pertains to your new property. This package simply highlights a few of the provisions of the Bylaws and policies of the Corporation. Please ensure that all applicable forms are submitted to the Administrative Assistant for your property. Please also ensure you have read and understand your Corporation Bylaws. Please keep this package handy for contact and information purposes.



Ph: 780.448.4984 ~ Fax: 780.448-7297 <u>AFTER HOURS EMERGENCIES</u> 780-499-8424

PROPERTY MANAGER:

Deanna Chacana

E-mail deanna@ayreoxford.com 780-448-4984 ext. 3050

ADMINISTRATIVE ASSISTANT:

E-mail <u>admin4@ayreoxford.com</u> 780-448-4984 ext. 3190

#501, 4730 Gateway Blvd. NW Edmonton AB T6H 4P1 Phone (780) 448-4984 • Fax (780) 448-7297 www.ayreoxford.com



Rent Café Website - A unique tool for sharing of information between owners, residents and the Condo board!

The Rent Café website provides unique and interactive features to encourage involvement in our community with timely access to up-to-date condominium news.

- DOCUMENTS A convenient way to access various condo documents such as: policies, bylaws, forms, and AGM minutes.
- PAYMENTS You can easily make a onetime payment or set up recurring payments for any charges on account.
- CONTACT Submit suggestions, maintenance requests, or general inquiries to the Property Manager. If you wish to register, please contact the administrative assistant.

Move-in /Move- Out Etiquette

- Book the elevator two weeks in advance by contacting the administrative assistant at the office of Ayre & Oxford Inc. at 780-448-4984 ext. 3190
- Bookings are only between the hours of 9am and 9pm in consideration of other residents. Elevator booking can be arranged between 9:00am to 9:00pm. No afterhours moving in or out. This cuts down on undue noise in the evenings as there are residents that have young children and those that retire early as they need to get up early.
- A Moving Security Deposit of \$200 is to be provided to the Maintenance personnel.
 Any site damage caused by the move will be deducted from the deposit. A full review of the site will be conducted before the deposit is returned.
- Elevators held open without a key cause major repair issue; therefore, if you are found holding open the door, **you will be charged** for the elevator company inspection and any resulting repairs required. These repairs have been known to be **in excess of \$500.00**.
- Do not leave any doors propped open and unattended. Open doors must be attended at all times. This includes the elevator vestibule doors.
- No driving on the grass or moving through patios on the 2nd, 3rd and 4th floors.
- Any damages incurred will be the responsibility of the unit owner.

Please note* If our on-call staff is contacted in regards to open/unattended doors, the unit responsible will be charged back for this labour expense at the rate of time and a half.

Additional New Owner Information

- Intercom programming changes: Contact admin4@ayreoxford.com
- Additional fobs can be purchased from the office of Ayre & Oxford Inc. Office for a fee of \$30.00.

Operation of the intercom

The intercom system provides suite to entrance communication and entry control through your regular telephone service without interference to telephone calls. You can answer the intercom from any telephone in your suite and admit only those persons you know. If you change your phone number, this information needs to be provided to your Management Company in order to complete an update to the system



- To let the person in dial or press 9 on your phone and then hang up. The entrance door will automatically unlock and your visitor can enter.
- To refuse entry, simply hang up

Emergency Procedures

Fire:

The Condominium is constructed of fire-resistant materials. Fire-resistant walls deter the spread of fire from one suite to another. However, no building is 100% fire proof. The building has a fire alarm system that will alert the whole building when it is activated manually. You must know the location of and how to operate the fire alarm "pull stations".

- The building has three fire-resistant stairways in the 330 building and two fire-resistant stairways in the 320 building that are marked on all floors by EXIT signs.
 The stairway doors must be kept closed at all times.
- Each floor has an interior water supply with a hose line as well as fire extinguishers. Inexperienced people should not attempt to use these hoses or fire extinguishers.
- In case of emergency or fire, DO NOT PANIC. Follow all instruction and move at a steady pace. Know what you should do and then do it. Keep calm.
- · Once you have left the fire area, do not return.

Evacuating - No Assistance Required

If you hear an alarm and are able to evacuate without assistance:

- Stop what you are doing.
- Close all windows and balcony doors.
- Before opening your suite door, lay your hand flat on the surface of the door. If it is cold, feel the door above the handle. If it is also cold, open the door slowly and check the hallway for smoke.
- If you see smoke outside the door, remain in the suite. Close, but do not lock your door. Press wet towels or cloths around the door to seal the cracks.
- Phone 911 and inform the dispatcher of your location and situation. Wait to be rescued in your unit.
- If the exterior hallway is clear of smoke and fire, close your suite door (do not lock it) and proceed to the nearest exit stairway that leads to the main floor lobby. Do not use the elevators <u>Elevators will not work once the fire alarm is activated</u>.
- Feel the stairway door before you open it. If it is cool and if there is no smoke in the stairway, proceed at a steady, unhurried pace down the stairs.
- If, while descending the stairs, you find you are entering a smoke area, immediately leave the stairway and proceed down an alternate stairway. Remember to check the door for fire first.
- Leave the building. Assemble well away from the building, taking care not to block any of the entrances or impede the work of fire personnel.



 The Fire Captain may give instructions over the communication system during an alarm if further direction is required. Normally, the communication system is not used.

Evacuating - Assistance Required

If you hear an alarm and require assistance to evacuate, it is the owners' responsibility to advise the fire department of their location.

- Go to a room with an outside window and a telephone, closing all doors between you and the fire.
- If you have a portable phone, keep it with you. Call the fire department to let them know where you are.
- If there is no fire in your area, close all doors and stay put.
- If there is smoke or fire in your area, go to another room with a window and wait.
- Go to a room with an outside window and a telephone, closing all doors between you and the fire.
- Stuff the cracks around the door and cover vents with a cloth to keep out smoke.
- Call the fire department and tell them exactly where you are.
- Wait at a window and signal for help with a flashlight or light coloured cloth.

Note: Any residents that can exit should exit. It will always be safer to remove someone from a fire scene before it turns into a tragedy than after.

What to do in case of fire in your suite.

Alert everyone in the suite.

- Call 911 and inform the operator of your location and whether you need assistance to evacuate
- · Leave your suite. Close but do not lock the door.
- Sound the fire alarm in the hallway.
- If you are able and do not need assistance, leave your floor via the stairway. Do not use an elevator.
- Walk, do not run, to the main entrance.
- Meet the fire officers at the front door, unlock the front door and inform them of the location of the fire.
- If you need assistance, proceed to and enter the stairway shaft, close the door and wait for a fire officer to come and assist you.

Fire Prevention and Safety Tips

- Individual components such as your smoke and carbon monoxide detector are not part of the building system and are not interconnected. All unit owners are responsible for the replacement and upkeep of these items.
- Do not store flammable liquids, propane bottles, magazines or newsprint in your unit or on your balcony.
- Avoid careless smoking. Observe No Smoking areas.
- Avoid unsafe cooking practices. Be careful when deep-frying or fondue cooking.



- Don't leave appliances such as dishwashers, tumble dryers and washing machines unattended
- Regular maintenance and cleaning of appliances will help forecast repairs needed and lower the likelihood of unexpected emergencies. This includes but is not limited to cleaning the dryer lint trap, keeping the oven clean by removing food debris, grease, and spills regularly.
- Replace unsafe electrical appliances, frayed extension cords, octopus plugs, etc.
- When vacating your suite for a prolonged period of time; unplug all appliances and turn off all water lines.
- If an owner/resident plans to be absent for any length of time, advise Ayre and Oxford with a contact name and telephone number to avoid forcible entry into the unit in case of an emergency.

Power Emergencies

Every unit has a power panel located in your suite. This panel has all the normal circuit breakers covering electrical outlet, room lighting and appliances. Under normal conditions a malfunction of an appliance may cause a circuit breaker to trip and shut off the power. If there are any other problems in this area, call your electrician.

<u>Insurance</u>

It is mandatory that all owners and tenants if renting have proper condo insurance. \$1,000,000 third party liability must be purchased in accordance with the Corporations Bylaws.

The Condominium Corporation carries Real Property All Risk Insurance, which provides coverage to the full replacement value of all real property in the condominium complex. This policy does not cover the individual unit owner in two important areas:

- •Insurance coverage on your personal belongings and
- •Insurance coverage for personal liability
- •Insurance on Betterments, or improvements

To protect these important areas, you should purchase a Condominium Unit Owners Policy. This a package designed specifically for this unique type of ownership. Contact your insurance agent to ensure that your needs are adequately met.

Utilities

As Owners of your unit, you are responsible for the power please contact the respective utility company in order to make connection arrangements.

<u>Parking</u>

Please do not park in the no parking zones. These are emergency access routes.
 Leaving vehicles unattended blocks access for other residents and for emergency vehicles.



Visitor parking is strictly for visitor use only.

Garbage

We strongly encourage everyone to recycle and please be reminded:

- Please DON'T put your garbage <u>beside</u> the dumpster it won't get picked up by the garbage folks and ends up being strewn across the property. If we have to hire someone to clean up garbage left outside the bin or in the building that cost gets passed on.
- Plastic milk jugs and other recyclable plastic jugs now carry a refundable deposit. If you are placing milk jugs into the containers, please ensure they are crushed to allow more space.
- Please DON'T put your garbage or recycle bags in the hallway, lobby, mailbox area, stairwells or on balconies.
- Please DON'T put recycling or large items into the dumpster. Take them to the proper Eco Station or recycling depot in the city.

Balcony / Patio Standards

- The only items permitted on the balconies are appropriate patio furniture and BBQ's. No bicycles, tires or other interior furniture are permitted to be stored on the balconies.
- All barbeques must be a minimum of 3 feet away from the building opening as set out by STANDATA). The BBQ should be kept away from the siding as it could melt. Any damage to the outside of the building from BBQ's is the responsibility of the owners or residents of the suite.
- Propane bottles must be transferred through the stairwell and are not permitted in the elevators or units at any time. Charcoal BBQs are strictly prohibited.

<u> Mailboxes and Mailbox Lock/Keys</u>

The lobby mailbox system, with the exception of the lock and key, is considered **Common Property** of the Condominium Corporation. Mailbox replacements will be carried out according to the Reserve Fund schedule.

The **mailbox lock and key** are the responsibility of the individual unit owner. Owners requiring repairs or replacements for their mailbox lock or key must arrange for it at their own cost. This can be done independently or by contacting a locksmith.

Bulletin Board Etiquette

The mailbox area of each building has a bulletin board for communication to owners and any information posted should be respected. Please refrain from writing comments on existing postings.

Maintaining Your Home

Condominium ownership means that you are responsible for the space inside your walls. We all need to keep on top of maintenance and watch major items.



Pet Applications

All pet applications are to be approved by the Board of Directors on a case-by-case basis. Unless a Unit sale is involved pet applications are to wait to be reviewed until the next scheduled Board meeting.

Air Conditioners

An air conditioner can make your condo livable. Keep in mind that no AC units are allowed to protrude from a window. Models that exhaust through a hose are fine. Keep the filters clean for improved cooling and make sure that the drip tray collects any condensation.

For the prevention of potential freeze ups, please take precautionary measures for winter months;

- 1. Check to ensure your heat is working daily.
- 2. If you are going to be away for an extended absence beyond 48 hours, ensure someone is checking your suite.
- 3. Do check your furnace room frequently to ensure the heat is working properly and that there are no leaks.
- 4. To prevent window frost up:
 - o Ensure your heat can fully circulate through the suite.
 - o Open blinds or heavy curtains to allow air flow.
 - o Move furniture away from windows and patio doors.
 - o Ensure the humidity levels in your suite are not too high.
 - o If you still have ice buildup, install a plastic winter kit to your windows.
- 5. Keep your thermostat set at a temperature which consistently maintains <u>over 20 degrees</u> in your suite.
- 6. If you notice something is wrong call Ayre & Oxford for advice, and to report the issue.
- 7. Ensure common area doors close properly when entering / exiting the building as broken pipes, and / or heat loss costs everyone.
- 8. If you have not already provided Ayre & Oxford with your contact information, or if you need it updated, please do so immediately. Having an up-to-date list can save you money, as in the event of an emergency, if we cannot reach you, or the occupant, we will contract a lock smith to provide entry.

Please note: Repairs due to freeze ups and any resulting damages will be charged to the unit owner responsible if it is found they were negligent.



Clareview Station & Junction Contact Information Update Form

** 11 19		
How would you like to receive your Condominium Correspondence?		
EMAIL ONLY MAIL C	ONLY (
** Please ensure that your address filed with Land Titles ensure you receive important Legal documents pertaining to to be mailed to the Address registered on	your Property, which will continue	
Suite No.: Building (where applicable):		
OWNER INFORMATION		
Owner Name:		
Property Address:		
Mailing Address (if offsite):Prov:	Postal Code:	
Primary Phone No.: Secondary Phone No.:		
E-mail:		
Emergency Contact/Agent:		
Emergency contact primary phone: Secondary phone	ne:	
TENANT / RESIDENT INFORMATION, (if diffe	erent from Owner):	
Name(s):		
Daytime phone: Evening phone:		
Please be reminded that the Owner(s) is/are responsible to ensure the Tenant(s) receive all applicable correspondence.		
CARS OWNED OR USED BY OWNER/RESIDENTS parked	l on Condominium Property:	
Car #1.		
Parking stall number: Make/Model: Colour:	License Plate Number:	
Car #2.		
Parking stall number: Make/Model: Colour:	License Plate Number:	
Signature: Date:		
The information requested above is required as per your Bylaws and the Co you submit a new form with any changes to any of the above information. ensure no discrepancies.		
Once completed, please sign and return the form to admin4@ayreoxfore it off to our office, contact information provided on the letter head.	d.com, or via fax, regular mail, or drop	
#501, 4730 Gateway Blvd. NW Edmonto		

501, 4730 Gateway Blvd. NW Edmonton AB T6H 4P Phone (780) 448-4984 • Fax (780) 448-7297 <u>www.ayreoxford.com</u>



Clareview Station & Junction Alberta Treasury Branch Pre-Authorized Chequing / Authorization for Debit Transfer

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	Plan for Ayre & Oxford Inc.? hange (If Applicable)?	YES YES	NO NO	THESE SERVICES ARE FOR CHECK ONE: Personal Use OR Bu	<u>:</u> siness Use
I,and: Ayre & Oxford Inc., #50	1, 4730 Gateway Blvd NW; Edmoi	; Hereby a	authorize Γ6H 4P1	e Alberta Treasury Branch (ATB) , Telephone: (780) 448-4984	
				ount at the following location on the 1st	
month or next business day: I cheque/money order or Condo		AN NOT b	e paid th	rough Pre-authorized and must be paid	by either
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Please send completed form to $\underline{receivables@ayreoxford.com}$

A VOID CHEQUE or BANK CONFIRMATION MUST BE ATTACHED

#501, 4730 Gateway Blvd. NW Edmonton AB T6H 4P1 Phone (780) 448-4984 • Fax (780) 448-7297 <u>www.ayreoxford.com</u>



Intercom Update

Clareview Station & Clareview Junction



For your security, Clareview Station & Clareview Junction Condominiums are equipped with an intercom system and all entrance doors to the building are secured.

The system works by dialing your suite number.

Guests enter the code from the directory at the front door, which activates your home telephone or your cell phone.

Press "9" on your phone pad to allow your guest into the building.

To activate your intercom please fill out the following information and return it to $\underline{admin4@ayreoxford.com}$ or to the office at:

Ayre & Oxford Inc. # 203, 13455 - 114 Ave Edmonton, AB T5M 2E2 FAX: (780) 448- 7297

Can only be hooked up to one (1) local number

Building #	Unit #
Owner Name	
Tenant Name(s)	
Display: Name	or "Occupied"
Phone Number	



Clareview Station & Junction Move In - Move Out Form

Suite No:	Expected Move Date:	Please Circle: Move-In / Move-Out
Owner Name:_	Tenant N	ame:
I/We etiquette are to	be followed through the duration	leclare the following move in/move out n of our move.
the elevator Ayre & Oxfo Our reserva residents/o A Moving Se site damage site will be o We acknowl the complet Elevators he holding oper resulting rej excess of \$5 We acknowl elevator ves result in a fi The common damages be responsibili	was arranged by contacting the ord Inc. between Monday and Friction is held within the hours of 9 weres, and we will remain within courity Deposit of \$200 is to be percused by the move will be deducted before the deposit is receded receipt of the elevator key, sion of the move: cost of \$30/keyeld open without a key cause main the door, we will be charged for pairs required. We acknowledge to 100.00. The doors and the parkade over the doors and the parkade over the doors were inspected for damage found during the walk through the side of \$50.00.	am and 9pm in consideration of other our scheduled time period. rovided to the Maintenance personnel. Any acted from the deposit. A full review of the eturned. which is to be returned immediately upon if not returned. for repair issues; therefore if we are found the elevator company inspection and any that these repairs have been known to be in oped open and unattended including the rhead door. Breach of such policy will ges and cleared of all disrepair. Should further to the move, it will be the turn charge back the tenant as per their
Prior to Move: presence of the	Signed this day of Clareview Station & Junction C	nsite Maintenance. , 20 in the
xOwner and/or	Tenant	x Maintenance Coordinator
After Move: Sign of the Clareview	gned this day of v Station & Junction Onsite Mai	, 20 in the presence ntenance.
xOwner and/or	Tenant	x Maintenance Coordinator

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Clareview Station/Junction
Unit Alteration/Renovation Application

D			
Date of Application: _			
NAME:			
ADDRESS:PHONE:			
Interior Enhanceme			
DESCRIPTION OF	PROJECT(S)	– Exterior: (Dec	k, Fence, Sun/Screenroom, Other)
Permit Required:	YES	NO	(If yes, enclose copy for file)
Material(s) to be used NOTE: low, minimal meet with municipal a	or maintenanc	e free materials n	nust be used in construction, and must ents
Color(s): NOTE: If ea	nhancement is	exterior, it must o	coordinate to existing exteriors
	ch or drawing on the contract of the contract		wing dimensions, including proximity ve structural changes, an engineer's
Contractor(s) or pers			ion and contact
Estimated completion NOTE: owner(s) acce			npletion of construction project
Units that may be aff	ected and/or	impacted by con	struction:



Owner(s) to complete the foll	owing section:
I/we,	, as homeowner(s) of Unit, accept all and associated costs including permits as well as any/all projects. I/We also accept full liability for any and all the failure of any electrical, plumbing and/or structural ne course of the renovation.
replacement costs associated	my/our insurance coverage will be increased to cover with these items. I/We are aware and accept full al insurance premiums incurred as a result of these erty and unit.
Dated this day of _	, 20
Owner's Signature	Owner's Signature
Office to complete the follow Board members concerns and for denial:	or any related conditions of approval OR denial and reason
Approved / Denied (Please cir	
Dated thisday of	, 20,
	(Property Manager)
	rcle and initial one), 20,(Property Manager)



PET REGISTRATION

The Owners:	Clareview Statio	on Junction Co	ondominium	
Unit Owner: _				
Unit Address: _				
description. A cop		City of Edmonton	ped condominium unit a pet of the foll 1) and a recent photograph of the per 1:	
Common Name:			-	
Breed:				
Approximate Size				
Color:				
Age:				
Up to date immuni	zation shots: Yes	No	(check one)	
Other Description:				
Municipal License #		Tag	g #	
That at all a leash or That I wi That I wi Condomi animal in That pern revoked a That I sh Continual the Condoproblem.	in a carrier/cage while comin I pay immediately for any da I indemnify and save you har nium Corporation by reason on the Composition of the Board of the International Composition of the Internation	ot in the Unit, or cong to or leaving the image done by said ruless from any arrof the Condominiu of Director's discretion in at large on any guisturbing the quie right to withdraw	d animal to the common property or p and all claims which may be against the am Corporation permitting me to keep half of the Condominium Corporation 1.	erson. e o said n may be rs, and e a
1 ci 1 ci O	Signature			
Permission to main conditions, is here		mal, subject to the	Condominium Bylaws and aforemen	itioned
Dated this on behalf of The C	_ day of, 2 twners: Clareview Station &	20Per: Junction Condomi	(Property Manager)	ı
	#501, 4730 Gateway	Blvd. NW Edn		



NOTICE OF INTENTION TO RENT/LEASE Clareview Station/Junction Condo Corporation

1. We,	as owner(s) of
Unit Number, intend to re	ent/lease the unit to:
(name(s) of proposed tenant/lessee)	
	ment/lease showing the terms thereof, the amount of nees under which it may be terminated prior to
3. My/Our mailing address for service	of legal process is:
damage sustained by the Corporation of	r any damages resulting from negligence or
by the Corporation or any other person Bylaw or any damages resulting from n tenant/lessee will be applied against coper the Corporation. The Corporation a owner, for any amounts that the Corpo The charge shall be deemed to be an in a caveat in that regard against the title	y unpaid charges resulting from damage sustained as a result of the tenant's/lessee's breach of any egligence or nuisance committed by the indominium fees paid; resulting in action taken as also has a charge against the estate of the defaulting ration has the right to recover under these Bylaws. It the land, and the Corporation may register to the defaulting owners' unit. The Corporation weat until all arrears, including interest and
	spective tenant/lessee the provisions of Sections 53- nd we have provided the tenant with a copy of the
	ial Tenancies Act may affect us and our tenant. If ial Tenancies Act and the Condominium Property plies.
	(one month's rent) in the amount of \$1000.00 or and \$150 move in fee if applicable Yes, or No
DATED at Edmonton this day	of, 20
SIGNATURE OF OWNER	SIGNATURE OF CO-OWNER
#501_4730_Getavyay	Plyd NW Edmonton AR T6H 4D1



Attachments: Rental Lease Agreement & Certified Cheque

Tenants Receipt of Bylaws - Clareview Station/Junction

To: Board of Directors:	Clareview Station/Junction Condominit	ıms
Unit #		
Address:		
following:	ttached application to lease Unit #	, please be advised of the
I/We_	the Corporation Bylaws and Welcome Pacl	vaga for ravious
have received a copy of	the Corporation Bylaws and Welcome Faci	tage, for review.
I / We		agree to undertake the
Bylaws.		
Date:		
at .		
Signature:		
Signature:		
Witness Signature:		
Note specific Rules and Pets	regulations apply to:	
Rental Units		
Move in Fees		
All of the above informa	ation can be referenced in the Welcome Pac	kage
<u> </u>		



<u>Cease to Rent – Clareview Station/Junction</u>

To: Board of Directors: Clareview Station/Junction Condominium	
Unit #: I / We	_
Cease to rent the aforementioned suite effective:date.	_
My/Our mailing address for future correspondence is:	= -
Contact Number:	_ _ _
I/We would like to request that our Rental Deposit be returned by (check the applicable box):	
Mail to the above noted address.	
We would like to be notified when the cheque is ready and come to Ayre & Oxford office to pick it up in person.	the
FOR OFFICE USE ONLY RETURN OF RENTAL DEPOSIT CHEQUE REQUEST	
PROPERTY:	
PAYEE: DATE:	
AMOUNT:	
APPROVED BY:NOTES:	

#501, 4730 Gateway Blvd. NW Edmonton AB T6H 4P1 Phone (780) 448-4984 • Fax (780) 448-7297 <u>www.ayreoxford.com</u>



PROPERTY COMPLAINT FORM

<u>loday's Date:</u>
Complaint submitted by (Owner or Tenant): Full Name: Building: Suite: E-mail address: Phone Number:
Complaint against: Building: Suite:
Type of complaint (noise, parking, garbage, etc.):
Bylaw in breach (insert number(s)):
Date and Time frame of the complaint (if multiple occurrences in one day all dates and time frames must be listed for evidence):
If the problem is noise describe it:
Other relevant details (example of relevant details is pictures/videos attached to email, police witness statement):
You must be registered with Ayre & Oxford to submit the complaint form. We encourage al tenants to first discuss any challenges with the unit owner prior to submission to Ayre &Oxford.
All complaints are reviewed individually for the nature of their priority and further shared to the Board of directors at the next board meeting for further investigation.
#501 4720 C 4 D1 1 NW F1 4 AD T/H 4D1



Corporation bylaws are retainable on either rent café, Condo papers or condo genie depending on how your property is set up. If you have any questions, you can send an email to admin4@ayreoxford.com.